



ElectraLink

DCUSA Digitalisation Development Group (DDDG)

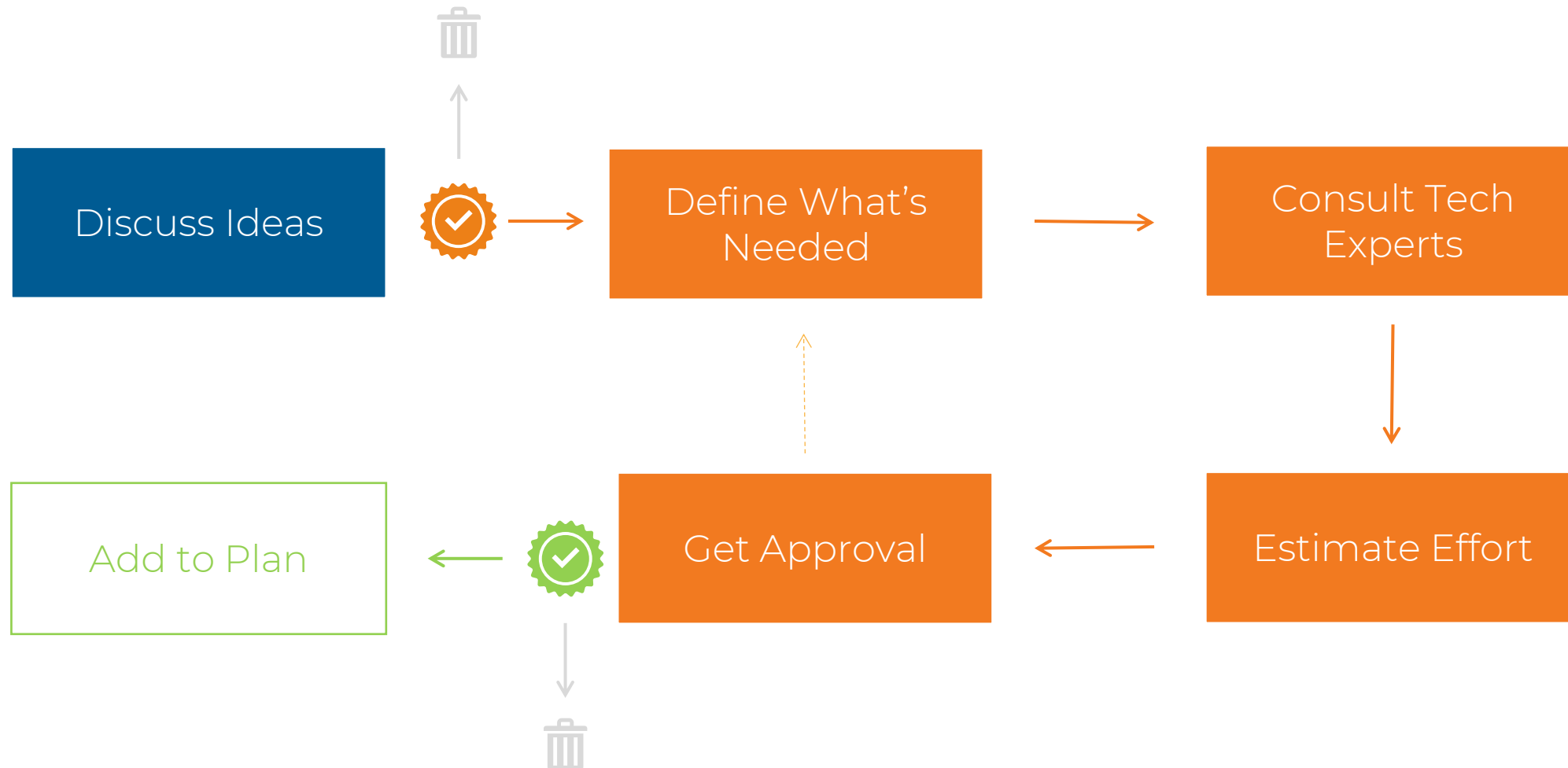
Meeting 14

WHY DDDG EXISTS



1. **Review feedback** and discuss **new ideas** concerning improvements to the DCUSA website and digital services.
2. We are here to **assess the merit** of these ideas, and help turn ideas into **real developments**

HOW IT WORKS



ACTIONS FROM LAST MEETING



Action 13/01 - Chair to seek approval from the DCUSA Board to update the Change Register timeline to display all future implementation dates, not limited to dates 12 months in the future.

Action 13/02 - Chair to seek approval from the DCUSA Board to add a filter to the Change Register for Implementation Date.

Action 13/03 - Chair to seek approval from the DCUSA Board to add a Consultation 'Quick Link' to the Change Proposal page, that also highlights if the consultation is open or closed.



BOARD FEEDBACK



User Story

1328

As a DCUSA User,

I want to see ALL known future implementation dates,

So that I can plan ahead for changes that will go live beyond the current rolling year.

Estimated resource: 1 day

REJECTED



User Story.

1330

As a DCUSA user reviewing the Change Register,

I want to filter change proposals by implementation date,

So that I can quickly identify which changes are expected to go live within a specific timeframe.

Estimated resource: 2 days

ALTERNATIVE RESOLUTION



User Story

1331

As a DCUSA user viewing the change proposal page,
I want a dedicated quick links button for the consultation
alongside a status indicator whether it is closed or open,
So that I can access the consultation and understand its
current status without having to search the page.

Estimated resource: 1-2 days

REFINEMENTS NEEDED



User Story

1332

As a DCUSA user navigating to a working group page,

I want a clearer, more self-explanatory layout that makes the purpose of each section obvious,

So that I can easily understand what information is available and find what I need without prior knowledge of how the page is structured.

Estimated resource: 2-5 days



AI EXPLORATION



Two objectives:

- Understand how AI is currently being used by users
- Identify where AI could be used to improve user experiences and/or the DCUSA process

Method:

- Online questionnaire
- One-to-one and team interviews

Output:

- Research report - a clear, user-led recommendation on what the first AI proof of concept should focus on.



IMPROVEMENTS FROM ATTENDEES